



Custom Orthotics Insurance Checklist

In order to help you determine if your orthotics will be covered by your Extended Health Benefits, please answer the following questions. These details can be found in your insurance provider's policy description, or by calling the toll free number on your group benefits card. Extended Health Benefits plans can often email you a .pdf file which provides you these answers. *Please note that Fernie Athletic Therapy will not be held responsible for any denied claims.*

1) Do you require a prescription? If so, by which medical professional?

2) What documentation do you require to submit your claim? (i.e., Biomechanical Assessment, Receipt, etc)

Note: Upon dispensing, we will provide you with the required documents requested.

3) Does your insurer specify which medical professional must provide the assessment and/or dispense the Orthotics?

Note: Our professional staff that provides the assessment includes: Certified Athletic Therapist with the designation of CAT(C). If required, the Orthotics can be dispensed by a Certified Pedorthist with the designation of C.Ped

4) Does your insurer specify how often you can claim Custom Foot Orthotics and what dollar value they will cover?